

# Fraud Warning Policy

The following information is provided to help members of the public protect themselves against fraudulent activity involving institutions or individuals claiming to represent, or offer products or services on behalf of, Lunaro Markets Limited ("Lunaro").

Lunaro employees do not conduct Lunaro business via social media platforms (such as Facebook, LinkedIn, Snapchat, Instagram, or Twitter) or via public email services (such as Gmail or Hotmail). Rather Lunaro employees only use email managed through Lunaro registered domains. Under no circumstances would Lunaro and its employees initiate social media messages or emails from public email systems requesting individuals to disclose or confirm their confidential or personal information such as account details or passwords.

Furthermore, if you are contacted by individuals or institutions purporting to be from Lunaro, claiming to offer financial services, trading services, loans, requesting monetary deposits, or requesting information such as your account details, personal information, or passwords, you should proceed with caution since these individuals or institutions may be engaging in fraud or identity theft. Accordingly, you should validate the relevant individuals or institution's identity before taking any further action including, without limitation, transferring funds or disclosing any information. If you believe that such persons are engaged in fraud or identity theft, you should report them to your local police authority.

Lunaro Markets Limited official website operate only under the following domain name:

<https://www.lunaro.com> and this website is not connected with the hosts of any other websites that may look similar to Lunaro's official websites. You may access Lunaro's website by typing the above relevant domain name into the address bar of your browser or by bookmarking the genuine website. We recommend that you do not access Lunaro's website through hyperlinks provided in emails, text messages, social media messages/platforms or pop-up windows.

Lunaro bank accounts are only in the following names: Lunaro Markets Limited Client Account. Never transfer money that is intended for Lunaro if the beneficiary is not one of the foregoing companies, even if the account belongs to an "employee" of Lunaro.

Lunaro is aware that the Lunaro brand name is sometimes used to perpetrate different kinds of fraud. Some of these scams operate by fraudsters creating "lookalike" or "clone" websites of genuine Lunaro websites and others by fraudsters purporting to be Lunaro employees and requesting persons to transfer money into fraudulent bank accounts. While we take no responsibility for the losses caused by such "lookalike" or "clone" websites or from fraudsters purporting to be employees of Lunaro, we are dedicated to reducing the instances of such fraud where possible.

Accordingly, if you identify any suspicious websites or receive any suspicious messages, in each case, that purport to be related to Lunaro, please notify us by emailing [compliance@lunaro.com](mailto:compliance@lunaro.com)

## THINGS TO REMEMBER

- Lunaro does not conduct business via social media platforms or public email services.
- Never click a hyperlink sent to you via social media platforms or public email services purporting to be from Lunaro.
- Never give out your personal, confidential or financial information via social media platforms or in response to emails from public email services.
- Be wary of unsolicited approaches by public email services, social media or telephone, especially if you are asked to provide personal, confidential or financial information or are pressured to act quickly.
- Never transfer money that is intended for Lunaro if the beneficiary is not Lunaro or is to a different bank account than one you have used previously.
- Never transfer money to a bank account at the request of person purporting to be acting on behalf of Lunaro without verifying the authenticity of such request.
- If you are suspicious about someone that has contacted you purporting to be on behalf of Lunaro, contact Lunaro using the above phone number or email address and we will confirm the position.

## SUSPICIOUS BEHAVIOUR INVOLVING LUNARO EMPLOYEES

Lunaro takes reports of suspicious behavior or fraudulent activities, including bribery, corruption or exercise of undue influence involving Lunaro employees seriously. If you wish to report any suspicious behavior involving an employee of Lunaro, please notify us by email [compliance@lunaro.com](mailto:compliance@lunaro.com)